

YouthInspirED Chapters – Terms of Service

1. Acceptance of Terms

By accessing or using any YouthInspirED chapter website or registering for tutoring or other programs, you agree to these Terms of Service. If you are under 18 years of age, your parent or legal guardian must review and accept these Terms on your behalf.

2. About YouthInspirED

YouthInspirED is a Canadian registered charity that operates youth-led chapters across Canada, including programs such as The Alberta Helpers, The Halifax Helpers, and other YouthInspirED chapters. Through screened volunteers, YouthInspirED provides free virtual tutoring and educational programming as a community service. Programs, services, and websites may be modified, suspended, or discontinued at any time without notice.

3. Eligibility

Students under the age of 18 must have permission from a parent or legal guardian to participate. Parents and guardians are responsible for ensuring that all information provided during registration is complete and accurate.

4. Volunteer Tutors

YouthInspirED tutors are volunteers and are not employees, agents, or representatives acting in a professional educational capacity. While YouthInspirED screens volunteers through its recruitment process, it cannot guarantee the conduct, availability, performance, or suitability of any individual volunteer.

5. Educational Disclaimer

Tutoring and educational programming are intended solely as supplemental educational support. YouthInspirED does not guarantee improvements in grades, examination results, admissions, scholarships, or any other educational outcome. No tutoring session constitutes professional educational, psychological, legal, medical, or other professional advice.

6. User Responsibilities

Users agree to:

- Behave respectfully toward volunteers, staff, and other participants;
- Provide accurate and up-to-date registration information;
- Attend scheduled sessions whenever possible;
- Keep account credentials confidential;

- Use the website and services only for lawful purposes; and
- Follow all applicable program guidelines and policies.

7. Online Safety

Students must not share personal contact information, financial information, passwords, or other sensitive personal information with tutors or other participants. Any inappropriate behaviour, safeguarding concern, or suspected misconduct should be reported to YouthInspirED immediately.

8. Scheduling

Tutoring sessions may be cancelled, rescheduled, or discontinued at the discretion of YouthInspirED or the applicable chapter. Repeated no-shows, late cancellations, or failure to follow program policies may result in suspension or removal from the program.

9. Third-Party Services

YouthInspirED websites and programs may use third-party platforms and services, including but not limited to Zoom, Google Meet, Google Workspace, Calendly, or other scheduling, communication, or learning platforms. Use of these services is subject to their respective terms of service and privacy policies.

10. Intellectual Property

All website content, branding, graphics, logos, educational materials, and other content created by YouthInspirED or its chapters remain the property of YouthInspirED unless otherwise stated. Users may not reproduce, distribute, modify, or commercially use any content without prior written permission.

11. Privacy

Personal information is collected, used, stored, and disclosed in accordance with the YouthInspirED Privacy Policy.

12. Disclaimer of Warranties

The website, tutoring services, and educational programs are provided on an "as is" and "as available" basis. To the fullest extent permitted by applicable law, YouthInspirED disclaims all warranties, whether express or implied, including warranties of merchantability, fitness for a particular purpose, accuracy, reliability, security, or uninterrupted availability.

13. Limitation of Liability

To the fullest extent permitted by applicable law, YouthInspirED, its chapters, directors, officers, employees, volunteers, contractors, partners, and affiliates shall not be liable for any direct, indirect, incidental, consequential, special, exemplary, or punitive damages arising from or relating to the use of the website, tutoring services, educational programming, volunteer availability, technical failures, missed sessions, academic outcomes, or the use of third-party platforms.

14. Indemnification

You agree to indemnify, defend, and hold harmless YouthInspirED, its chapters, directors, officers, employees, volunteers, contractors, partners, and affiliates from any claims, losses, damages, liabilities, costs, and reasonable legal expenses arising from your misuse of the website or services, breach of these Terms, or violation of applicable law.

15. Termination

YouthInspirED reserves the right to suspend or terminate access to its websites, tutoring services, or educational programs at any time, with or without notice, where reasonably necessary to protect participants, volunteers, staff, or the organization.

16. Changes to These Terms

YouthInspirED may revise these Terms of Service from time to time. Updated versions will be posted on the applicable chapter website. Continued use of the website or services after changes become effective constitutes acceptance of the revised Terms.

17. Governing Law

These Terms of Service are governed by the laws of the Province of Nova Scotia and the applicable federal laws of Canada, without regard to conflict of law principles.

18. Severability

If any provision of these Terms is determined to be invalid, illegal, or unenforceable, the remaining provisions shall remain in full force and effect.

19. Contact

Questions regarding these Terms of Service may be directed to YouthInspirED through the contact information provided on the applicable chapter website.